

# Young Peoples Wish Board

Just listen, not wait to talk, or tell me how to fix things!

More reasons for staff to stay in their jobs so I can get to know people who look after me more

Value my time - don't be late!

Check I can hear at the start of an appointment

Better waiting area for people who struggle with waiting.

Faster support for mental health

Make staff be inclusive, not just do the training about it

Introduce yourself before an appointment

Be clear on what you can and can't do - it's how I build trust

Confidential space for confidential conversations

# Family Wish Board

Sleep support service for those living near Pocklington

One point of contact to co-ordinate between services to support families

Addressing people using the wrong service which in turn clogs up places such as A&E or UTC

The postcode health lottery to be gone

Easier access to EHCPs when they are for health related reasons

Better communication of what happens next when a referral is made

More SEN community dentists to reduce the waiting lists

Better admin in all services - stop losing paperwork

SEN-friendly separate immunisation sessions

Inform ALL SEND families what direct payments are.

True inclusion - SEND friendly activities in holidays don't include wheelchair users

Mutual respect - I'm not 'just' a parent

Not have to apply via Social Care for direct payments.

Let us use direct payments effectively - the rules make it almost impossible

# Staff Wish Board

One plan across services located on a central system which covers health, social care & education

Lower waiting times for appointments and services - it impacts my work day and in turn the students are effected.

Improved interagency working relationships

Easier ways to contact clinics  
- I spent so much of my day on hold - I need to be at work.

Follow up with CYP, When they are discharged from MH service they are OK - what about months down the line.

Equally shared funding so all services can flourish

Reduce caseloads to allow space for a better person centred approach

CAMHS waiting lists to significantly reduce.

Consistency in booking a GP appointment. Sometimes it's same day only, other days I can pre-book.

Improved communication - internal & external

Better manned phone line at the eye hospital.

CAMHS to find new way of working when CYP wont engage - don't just discharge.

# TYLER

Police in the area,  
not in response to  
crime

**What helps  
you feel safe?**

Consistency in  
police staffing

Reducing  
night time  
crime

Police acting  
quickly with  
more than a  
crime reference

Place to go &  
things to do for  
ALL ages

More community  
activities like  
scarecrow festival

Getting to  
know others  
more easily

**What does  
'being part of  
the community'  
mean to you?**

Peaceful

Better transport to  
visit friends & go  
where we want to  
when we want to

Getting up &  
dressed

Cooking, especially  
with cheese

Being at home  
with mum

**What makes  
a 'good day'  
for you?**

Accessing the GP  
with ease

Seeing trains

Going to work &  
enjoying it